

U.S. Embassy Dakar, Senegal
Routine Message for U.S. Citizens
October 28, 2013

Dakar will again face a water shortage starting tonight and lasting into the weekend as Senegalaise des Eaux (SDE), the water utility, makes the permanent repair to the temporary fix of a few weeks ago. Although the outage should last for approximately three to five days, U.S. Embassy Dakar has advised its employees to make preparations to withstand a crisis of a much longer duration, including the following measures:

- Please stock up on drinking water and fill buckets and bathtubs prior to midnight to ensure additional water capacity at your residence.
- Please conserve water by not washing cars or watering lawns. In addition, please limit all other types of water usage such as laundry, toilet flushing, and shower times.

As noted in the September 27, 2013 message related to the original water shortage, the Embassy also recommended being mindful of health issues.

- The Embassy Health Unit advises using only bottled or distilled water for brushing your teeth, cooking, and cleaning fruits and vegetables.
- When eating out, you should stay away from leafy greens or anything raw. Consider fully-cooked proteins and fried foods instead.
- If you have a water distiller, check it nightly as debris can keep it from working properly.
- If you are experiencing symptoms of vomiting, diarrhea, or nausea, please seek medical attention.

Stay in Touch with the Embassy

You can stay in touch and get Embassy updates by checking the [U.S. Embassy Dakar](#) website. You can also get global updates at the U.S. Department of State's, [Bureau of Consular Affairs website](#) where you can find the current [Worldwide Caution](#), [Travel Warning](#), [Travel Alerts](#), and [Country Specific Information](#). Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#) as well, or you can download our free Smart Traveler App, available through [iTunes](#), and the [Google Play](#) store, to have travel information at your fingertips. If you don't have internet access, current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada, or, for callers from other countries, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

If you are going to live in or travel to Senegal or Guinea-Bissau, please take the time to tell us about your trip by enrolling in the [Smart Traveler Enrollment Program \(STEP\)](#). If you enroll, we can keep you up to

date with important safety and security announcements. It will also help your friends and family get in touch with you in an emergency. You should remember to keep all of your information in STEP up to date. It is important during enrollment or updating of information to include your current phone number and current email address where you can be reached in case of an emergency.

The U.S. Embassy in Dakar is located on Route des Almadies, Dakar, and is open Monday through Thursday from 8:00 a.m. to 5:00 p.m. and Fridays from 8:00 a.m. to 1:00 p.m. If you have questions or concerns about safety or related issues, you are encouraged to contact the consular section at the Embassy by sending an email message to DakarACS@state.gov. For after hours emergencies, please call Tel: +221 33 879 4444 and ask to speak to the duty officer.